

Founded in 1986, ISS Group has over 25 years of business process knowledge and experience servicing the Manufacturing and Distribution sectors, and has completed hundreds of Enterprise Resource Planning (ERP), eCommerce, and Customer Relationship Management (CRM) implementations, and continues to innovate and offer low cost Business Process Enhancement (BPE) solutions for the QAD Enterprise Applications (QAD EA) ERP system.

With deep technical and functional knowledge of QAD EA, and the common business requirements of the QAD EA user community; we have greatly expanded our solution's portfolio functionality to streamline and provide additional control over business processes in areas such as **Purchasing, Demand Driven ERP, Sales, Marketing and Customer Service.**

Many ISS Group solutions are **Mobile-Enabled** and can also be delivered via the **Cloud** as well as On-Premise Deployment.

- **iPurchase™** – Deliver Complete, Web-Based Purchasing Management and Workflow Seamlessly Integrated with QAD EA for Enforcing Contract Pricing, Financial Controls, Purchasing Auditability, and Process Compliance
- **ReplenishmentPlus®** – A Multi-Echelon Materials and Inventory Planning and Execution Solution. It is the World's First Demand Driven MRP (DDMRP) Solution, a New Type of Planning and Execution Method Introduced as the Future of MRP in *Orlicky's Material Requirements Planning, Third Revised Edition* (McGraw-Hill, 2011)
- **iQuote™** – A Web-Based Sales Quotation Processing Solution for QAD EA, for Improving Quote Turnaround Time, Enforcing Global Pricing Standards and Control, Providing Global Quote Visibility, Quote History and Metrics
- **iBridge™** – A "Real-Time" Integration Solution Offering Bi-Directional Functionality Between QAD EA & 3rd Party Applications, such as eCommerce, CRM, and EAM
- **Microsoft® Dynamics Customer Relationship Management** – Integrated With QAD EA, Microsoft Dynamics CRM's Configurability and Functions—Like Workflow Automation and Ad-Hoc Analytics—Will Allow Your Sales, Marketing, and Service Staff to Easily Share Information to Improve Customer Relationships

### QUICK FACTS:

- Founded in 1986
- HQ in Northern, NJ
- Progress Applications Partner
- Infor Channel Partner
- Microsoft Gold Certified Partner

### Clients Include:

Acclarent (a business unit of Johnson & Johnson)  
ANH Refractories Company  
Aspect Medical Systems  
Avery Dennison Corporation  
Eaton Corporation  
GHSP  
Ingersoll-Rand Company  
International Automotive Components  
John Crane Inc.  
Laird Technologies  
MiTek Industries  
OXBO International Corporation  
Rea Magnet Wire Company  
Remy International  
Superior Essex  
Wellman Products Group

**INFOR™**  
channel partner

**PROGRESS**  
SOFTWARE

**Microsoft®**  
GOLD CERTIFIED  
Partner

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**QAD Add-Value Solutions, Saves Money...!**